

## STUDENTS' SATISFACTION SURVEY 2019-20

Students' satisfaction survey provides us an immediate feedback every year on various aspects of the college like teaching- learning, infrastructure and other facilities of the institution. At the end of the academic year, a questionnaire designed by the IQAC was distributed among the students and their feedbacks were collected. All the questions were rated on a four point scale such as Excellent, Good, Satisfactory and Poor. All the responses were reported on a percentage basis and shown in the following table.

Question	Response ( Percentage)			
	Excellent	Good	Average	Poor
1. How do you find the institution?	34	46	15	05
2. What made you select the institution for your higher studies	Choice of Programme	Reputation of institution	Proximity	Did not get admission in other institutions.
	36	29	30	05
3. Is the programme difficult for you in general?	Simple	Somewhat difficult	difficult	Very Difficult
	68	13	10	09
4. Are you satisfied with the syllabus of your programme?	Very much satisfied	Satisfied	Partially satisfied	Not satisfied
	25	53	20	02
5. Does the syllabus prompt you to search further in topics related to your programme?	Very much	Almost	Not much	Nil
	31	50	17	02
6. Will you be interested in undertaking further studies in the area	Very much interested	Interested	Somewhat interested	Not interested
	42	38	10	10
7. Are the teachers supportive	Very much	Supportive	Somewhat	Not
	72	18	10	0
8. Are the teachers resourceful?	Excellent	Good	Fair	poor
	75	20	05	0
9. The internal assessment system helped you to	Make regular work more systematic	Understanding the topics	Early discovery of difficulties	Interaction with teachers
	58	20	12	10
10. Were the laboratories adequately equipped and properly maintained?	Excellent	Good	Satisfactory	Poor
	70	20	10	0
11. How do you rate the	Excellent	Good	Satisfactory	Poor

	college library?	69	21	12	03
12.	How do you rate the sanitation facilities provided in the campus?	Excellent	Good	Satisfactory	Poor
		85	05	10	0
13.	How do you feel the institution administrative office?	Excellent	Good	Satisfactory	Poor
		75	18	05	02
14.	How do you rate the student teacher relationship in the institution	Excellent	Good	Satisfactory	Poor
		83	13	04	0

## CONCLUSION

The survey proves that the overall satisfaction level of the students on the quality of the services offered by the college is very good. According to the survey, more than 83% of the students have rated that the student- teacher relation in the college is excellent. The survey also proves that more than 72% of the students are happy with the support of the teachers.

Regarding the programme of study, 68% of respondents are of the opinion that their respective programmes were simple. Also, more than 53% of students are satisfied with the syllabus of the programmes they have chosen.

More than 65% of respondents opine that the library of the college and the laboratories are adequately equipped. The services of the administrative office are excellent, according to 75% of the respondents.

Besides, the survey has helped us to identify various points for future improvisation and they will be taken care of during next academic year.