

STUDENTS' SATISFACTION SURVEY 2020-2021

Students' satisfaction survey provides us an immediate feedback every year on various aspects of the college like teaching- learning, infrastructure and other facilities of the institution. At the end of the academic year, a questionnaire designed by the IQAC was distributed among the students and their feedbacks were collected. All the questions were rated on a four point scale such as Excellent, Good, Satisfactory and Poor. All the responses were reported on a percentage basis and shown in the following table.

1.	Question	Response (Percentage)			
		Excellent	Good	Average	Poor
	How do you find the institution?	52	42	5	0
2.	What made you select the institution for your higher studies	Choice of Programme	Reputation of institution	Proximity	Did not get admission in other institutions.
		66	19	7	9
3.	Is the programme difficult for you in general?	Simple	Somewhat difficult	difficult	Very Difficult
		30	57	12	01
4.	Are you satisfied with the syllabus of your programme?	Very much satisfied	Satisfied	Partially satisfied	Not satisfied
		17	59	19	05
5.	Does the syllabus prompt you to search further in topics related to your programme?	Very much	Almost	Not much	Nil
		22	61	16	02
6.	Will you be interested in undertaking further studies in the area	Very much interested	Interested	Somewhat interested	Not interested
		25	53	17	06
7.	Are the teachers supportive	Very much	Supportive	Somewhat	Not
		58	38	04	01
8.	Are the teachers resourceful?	Excellent	Good	Fair	poor
		58	35	06	02
9.	The internal assessment system helped you to	Make regular work more systematic	Understanding the topics	Early discovery of difficulties	Interaction with teachers
		33	49	08	11
10.	Were the laboratories adequately equipped and properly maintained?	Excellent	Good	Satisfactory	Poor
		18	41	37	04
11.	How do you rate the	Excellent	Good	Satisfactory	Poor

	college library?	56	21	22	01
12.	How do you rate the sanitation facilities provided in the campus?	Excellent	Good	Satisfactory	Poor
		24	43	26	07
13.	How do you feel the institution administrative office?	Excellent	Good	Satisfactory	Poor
		38	39	22	01
14.	How do you rate the student teacher relationship in the institution	Excellent	Good	Satisfactory	Poor
		51	33	15	03

CONCLUSION

The survey proves that the overall satisfaction level of the students on the quality of the services offered by the college is very good. According to the survey, more than 65% of the students have rated that the choice of the programmes offered made them select this institution for their higher studies. The survey also proves that more than 55% of the students are happy with the support of the teachers.

Regarding the programme of study, 60% of respondents are of the opinion that their respective syllabi of the programmes were satisfactory..

More than 55% of respondents opine that the library of the college and the laboratories are adequately equipped. The student teacher relationship in this institution is rated as excellent by more than 55% of the total respondents.

Besides, the survey has helped us to identify various points for future improvisation and they will be taken care of during next academic year.